



AVERYEFFA

CONTACT

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TECHNICAL SKILLS

- React
- Java
- JavaScript
- HTML
- CSS/SCSS
- AngularJS
- jUnit
- REST
- Maven
- Backbone
- Liquibase
- Spring Frameworks
- Git
- Git Workflow
- SQL
- Selenium
- jQuery
- JasperSoft
- Docker
- Weblogic
- Eclipse
- VirtualBox
- Oracle

SECURITY CLEARANCE

Public Trust Security Clearance

EDUCATION

The Iron Yard

Certificate of Completion,
Front End Engineering,
March 2017 Cohort

The University of Arizona

Bachelor of Science in Business
Administration, Management
Class of May 2013

LEADERSHIP

Mondelez International

Harris Teeter Leadership Board

Alpha Kappa Psi Professional Business Fraternity

Member

Kappa Kappa Gamma Sorority

Member

EXPERIENCE

Charleston, SC
06/17 – Present

Booz Allen Hamilton

Junior Software Developer

- Utilized full stack application development to build and improve a Java enterprise web application leveraging Spring MVC, Oracle 11g and Weblogic
- Built and implemented unit, regression, and integration tests to ensure code quality and coverage utilizing jUnit and Selenium
- Created and maintained JXML templates using JasperSoft Studio
- Participated in Agile Scrum team meetings to analyze and create stories, defects, and sprint planning objectives

Charleston, SC
05/16 – 12/16

Benefitfocus

Customer Success Manager

- Managed a portfolio of customers through all stages of the customer lifecycle, consisting of companies with a high-level of complexity, focus and intensity
- Drove annual open enrollment success by partnering with customers and anticipating and removing potential roadblocks
- Focused on establishing, maintaining and growing broad and deep relationships within each customer

Charleston, SC
08/15 – 04/16

Benefitfocus

Account Manager

- Served as the key communication point for customers to troubleshoot, research, and resolve questions and issues within our platform
- Effectively identified, managed and prioritized customer issues
- Resolved complex issues by providing system knowledge and expertise

Charleston, SC
11/14 – 07/15

Mondelez International, Nabisco

Sales Representative

- Developed and supported business-to-business relationships with customers
- Identified opportunities for promotional and merchandising techniques within stores
- Delegated tasks to supporting team to be carried out daily

Charleston, SC
01/14 – 10/14

Mondelez International, Nabisco

Senior Sales Service Representative

- Strengthened the analytical and creative skills needed to support a team-focused workplace
- Demonstrated ability to quickly adjust to changing work environments
- Enhanced problem solving and communication skills

Tucson, AZ
11/12 – 05/13

Smith & Dale LLC, Consulting Firm

Consulting and Campaign Assistant

- Planned and directed meetings and events for nonprofit organizations and charitable donors
- Created and managed all company social media profiles to leverage presence and scale
- Produced an intern training manual to support human resource functions